

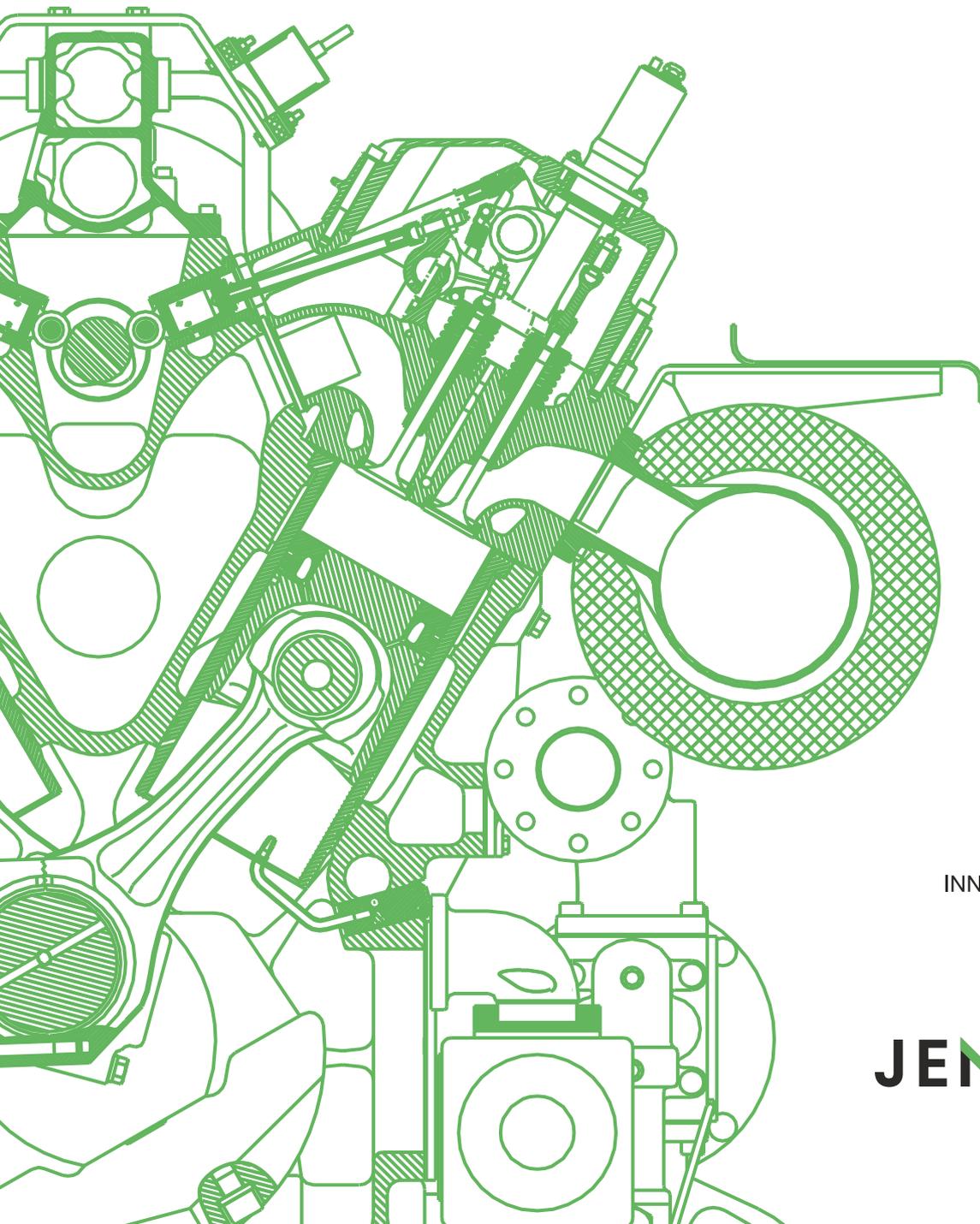


SB-127

Service Bulletin

myPlant

Change of the domain name (web address)



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1 Scope

This Service Bulletin (SB) applies to myPlant*.



The myPlant remote monitoring and diagnostics system from INNIO is a web-based platform for distribution partners and end customers designed to improve the availability, reliability and performance of Jenbacher* and Waukesha* engines in a wide variety of decentralised industrial and communal power plants – including combined power/heat and glasshouse systems.

2 Purpose

This Service Bulletin describes how myPlant has changed domain, moving from <https://myplant.gepower.com/> to <https://myplant.io/>.

3 Domain change

Within the scope of myPlant 3.7.0 release, carried out on October 10th, 2019, and as part of the myPlant transition from GE to INNIO, is included the change of the myPlant URL. The URL has changed from <https://myplant.gepower.com/> to <https://myplant.io/>.

After the release day, users landing on <https://myplant.gepower.com/> will be presented with a redirecting page, which will guide them to the new URL. This will however be only a transition phase. Starting with February 1st, 2020, <https://myplant.gepower.com/> will not be accessible anymore and users will have to directly go to <https://myplant.io/> to access myPlant.

4 Required measures

Please change the myPlant link on your computer from <https://myplant.gepower.com/> to <https://myplant.io/>.



If using the myPlant Mobile App:

Depending on your individual settings, the App will be updated automatically, or needs to be updated manually.

5 Revision code

Index	Date	Description / Revision summary
1	11.10.2019	First version of this document

Table 1: Revision history

*Indicates a trademark