

Service Bulletin

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Engine type **Engines with DIA.NE WIN**

Subject **DIA.NE WIN**
JavaFree update tool available



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The Service Bulletin SB-116 announces that with immediate effect, plants with DIA.NE WIN can also be accessed remotely from client (customer) computers WITHOUT Java, and explains all the measures that are carried out automatically or have to be implemented manually to take advantage of this customer-friendly control facility.

AFFECTED ENGINES / SCOPE OF THIS BULLETIN

Jenbacher gas engines of all types with the DIA.NE WIN remote visualisation system.

DIA.NE WIN is a Windows-based human-machine interface for Jenbacher gas engines, which is/was available as an option for DIA.NE XT/XT3 plants. The system offers both customers and Jenbacher maintenance staff a wide range of facilities that assist in the commissioning, ongoing servicing, monitoring and maintenance of gas engines and for diagnostic purposes.

DESCRIPTION OF THE CONTENT / PURPOSE OF THIS BULLETIN

The use of different JAVA versions continually results in DIA.NE WIN not operating satisfactorily. Moreover, the use of Java means that extensive settings and adjustments need to be made to the customer computer (browser, Java settings), which cause increased problems. In addition, the use of Java, in particularly of versions which are not current, represents a security risk in terms of cybersecurity.

In order to increase customer satisfaction, a DIA.NE WIN server-side update has been developed which means that Java software is no longer necessary on the client (customer) computer ("JavaFree update").

MEASURES on the DIA.NE WIN server:

The JavaFree update can be carried out by a remote software installation using the myPlant™ system, or on-site by a service technician.

In the coming weeks, plants connected to the myPlant™ system will be **automatically updated**. An update for all DIA.NE WIN servers not connected to myPlant™ can be requested from the Customer Service Manager.

Required MEASURES on the CLIENT (customer) computer:

Installation of the new **DIA.NE WIN Client Controls version 5.5.0**, which can be downloaded from the following link, is essential for access to the updated DIA/NE WIN service:

<https://myplant.gepower.com/diane/install/DianeWinClientControls550.exe>

PLEASE NOTE: Prior to this installation the Client Controls version 2.3.1 needs to be uninstalled!

Client Controls version 5.5.0 is compatible with all DIA.NE WIN versions.

If a client (customer) computer – on which the most recent DIA.NE WIN Client Controls have NOT YET been installed – tries to access an updated DIA.NE WIN server, a message will appear on the log-in screen and the log-in will be prevented.

RELEVANT DOCUMENTS

When working on Jenbacher modules, all applicable local regulations must of course be observed in addition to our documentation. We would particularly like to emphasise observation of the following documents in connection with this Service Bulletin:

- Technical Instruction TA 1100-0111: General conditions – Operation and maintenance
- Technical Instruction TA 2300-0005: Safety regulations
- Technical Instruction TA 2110-0007: Generating the application and checking the function of hardware and software of the DIA.NE WIN server
- DIA.NE WIN User Manual

REVISION CODE

INDEX	DATE	DESCRIPTION / REVISION SUMMARY
02	Oct. 03, 2018	Comment added that the Client Controls version 2.3.1 needs to be uninstalled
01	Jun. 19, 2018	First version of this document

Table 1: Revision history